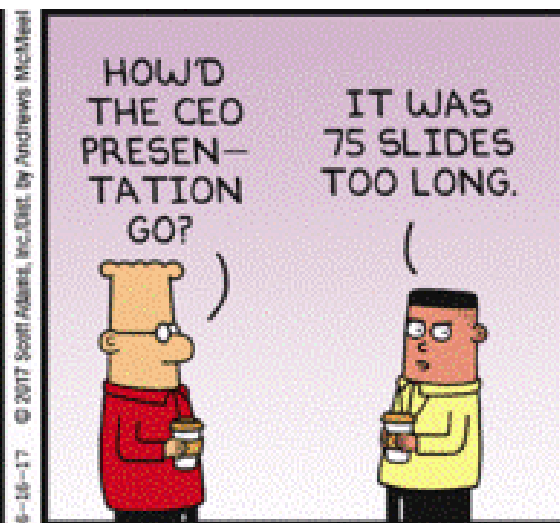
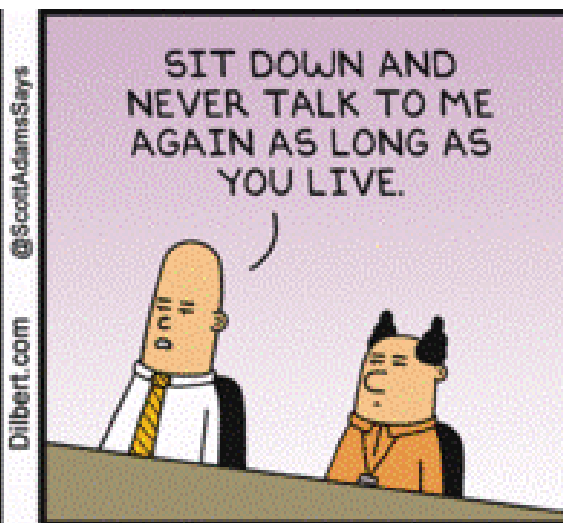
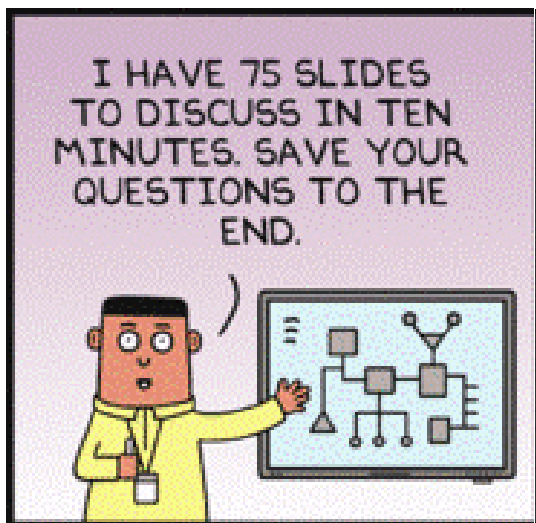


# Division of Finance and Operations

Town Hall

June 15, 2018





Dilbert.com @ScottAdamsSays

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# Our Role at TAMU

- Our Mission
  - Providing outstanding service to our stakeholders
  - Creating an attractive, safe, and effective environment for the engagement, research, and teaching activities at Texas A&M University
  - Facilitating best practices, including ensuring compliance with laws and regulations
  - Enabling Texas A&M University to create and maintain a diverse campus and welcoming climate
  - Creating a culture of life-long learning and professional development within our Division
  - Engaging in responsible stewardship of financial, environmental, and people resources in a sustainable manner
- TAMU Pillars
  - Transformational Learning
  - Discovery and Innovation
  - Impact on State, Nation, and World



	Classroom Instruction	Other Mentoring/ Instruction	Class Projects	Faculty/ Graduate Student Research	Internship/ Professional Employment	Campus/ Community Impact	Professional Recognition/ Awards
Pillar(s)	TL	TL, DI	TL, DI, IM	DI	TL	IM	IM
Accounting and Financial Services	X				X		X
Emergency Management	X			X	X		X
Environmental Health and Safety	X	X	X		X	X	X
Mapping and Space Information		X	X		X	X	
Office of Sustainability	X	X	X		X	X	X
Office of the University Architect			X		X	X	
SSC / Facilities & Dining						X	
Transportation Services		X	X	X	X	X	X
University Police		X				X	X
University Risk and Compliance	X	X	X		X	X	
Utilities & Energy Services	X	X	X	X	X	X	X



# Agenda

- Thursday Night Football
- Enrollment Growth Task Force
- CIT Updates
  - Climate and Respect
  - Onboarding
  - Professional Development
- Budget Update
- 2018-2019 Initiatives
- Q&A



# Thursday Night Football

- Members
  - Ralph Davila, Debbie Hoffmann, Chad Houston, Peter Lange, Chris Meyer, Jerry Strawser
- Major principles
  - We want faculty to hold classes
  - We want students to attend classes
  - We want fans to attend the game
  - Everybody needs to be flexible
- Transportation services
  - 12% of parking spaces by hour impacted (mainly West Campus)
  - 5% of bus stops impacted
  - Adding 4,000 additional seat capacity per hour
- Staff role



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# Enrollment Growth Task Force

- Appointed by President Young
- Co-Chairs Jerry Strawser and Danny Pugh
  - Peggy Carey, Student Business Services
  - Valerie Hadley, Facilities and Dining Administration
  - Kenneth Kimball, Transportation Services





# Major Impacts on Finance & Operations

Unit	Metric	FY 2013	FY 2017
Dining	Voluntary Meal Plans	2,919	7,355
	Avg. Daily Transactions	19,400	26,146
	Venues/Seats	37 / 5,090	35 / 5,085
Student Business Services	Customer service interactions (per staff)	1,747	3,077
	Refunds processed (per staff)	4,276	5,076
Transportation Services	Ridership (per bus)	72,850	80,733
	Service hours (per bus)	1,503	1,591



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# CIT: Climate and Respect

## Departing Members

- David Breeding
- Tamara Carpenter
- David Morrison
- Rosemary Shaunfield
- Todd Van Dresar
- Martha Weeks

## Returning Members

- Michael Foster
- Juan “Mike” Olvera

**Executive Sponsor: Peter Lange**



**DIVISION OF FINANCE  
AND OPERATIONS**  
TEXAS A&M UNIVERSITY

# CIT: Climate and Respect

- Current Year
  - Continuing to coordinate the Executive Breakfast meetings every other month
  - The Beacon –Division newsletter created and sent quarterly
- Upcoming Initiatives
  - Focus on improving Climate and Culture in the workplace
  - Climate Survey coming soon

**We love feedback! Send us any concerns or suggestions on improving the climate and culture of your work environment.**

**[VPFA-VPFA-CCCR@tamu.edu](mailto:VPFA-VPFA-CCCR@tamu.edu)**



# CIT: Onboarding

## Departing Members

- Julie Anna Clark, Chair
- Tim Adams
- Monica Martinez
- Flora Reeves
- Ashley Skow

## Returning Members

- Jerome Becker
- Cheri Graalum
- Noah Nettles
- Emily Terral
- Larry Gene Thomas

**Executive Sponsor: Andy Bland**



# CIT: Onboarding

- Current Year Accomplishments
  - Launched new Open House tours for UES, Parking and UPD with more to come.
  - Hosted receptions for all new employees each semester.
  - Published new website changes for CIT Onboarding
- Upcoming Initiatives
  - New Employee Survey
- Contact  
[CITonboarding@tamu.edu](mailto:CITonboarding@tamu.edu) for questions.



# CIT: Professional Development

## Departing Members

- David Brown
- Jeffrey Haas
- Beverly Huggins
- Eric Irwin
- Ken Kimball
- Sharon Parks
- Arnold Pearson
- Babette Perkins
- Gil Tatsch

## Returning Members

- Leslie Clifton
- Bill Cox
- Monica Hartman
- Lilly Johnson
- Barry Stratta

**Executive Sponsor: Jerry Strawser**



# CIT: Professional Development

- Working to develop an “Emerging Leaders Academy” for start up Fall 2018.
- Working with Dr. Strawser to fine tune a formal Mentoring program for the Division.
- Will be submitting a guide for shadowing within the Division of Finance and Operations this summer.
- Finalizing a guide to submit this summer on how to encourage involvement in or establish needed professional organizations within the division. It should offer something for all employees.
- Create at least two community service projects per semester for division involvement, formalizing the process from a list of possible events. Kick off planned Fall 2018.
- Develop a recognition event or “Achievement Event” for certificate programs, industry awards and terms of service. The first will take place this summer.





# Call for new Members

- Term: September 1, 2018 through August 31, 2020
- Requirements
  - Performance evaluation level of “meets expectations” or above
  - Supervisor approval
- Diverse membership

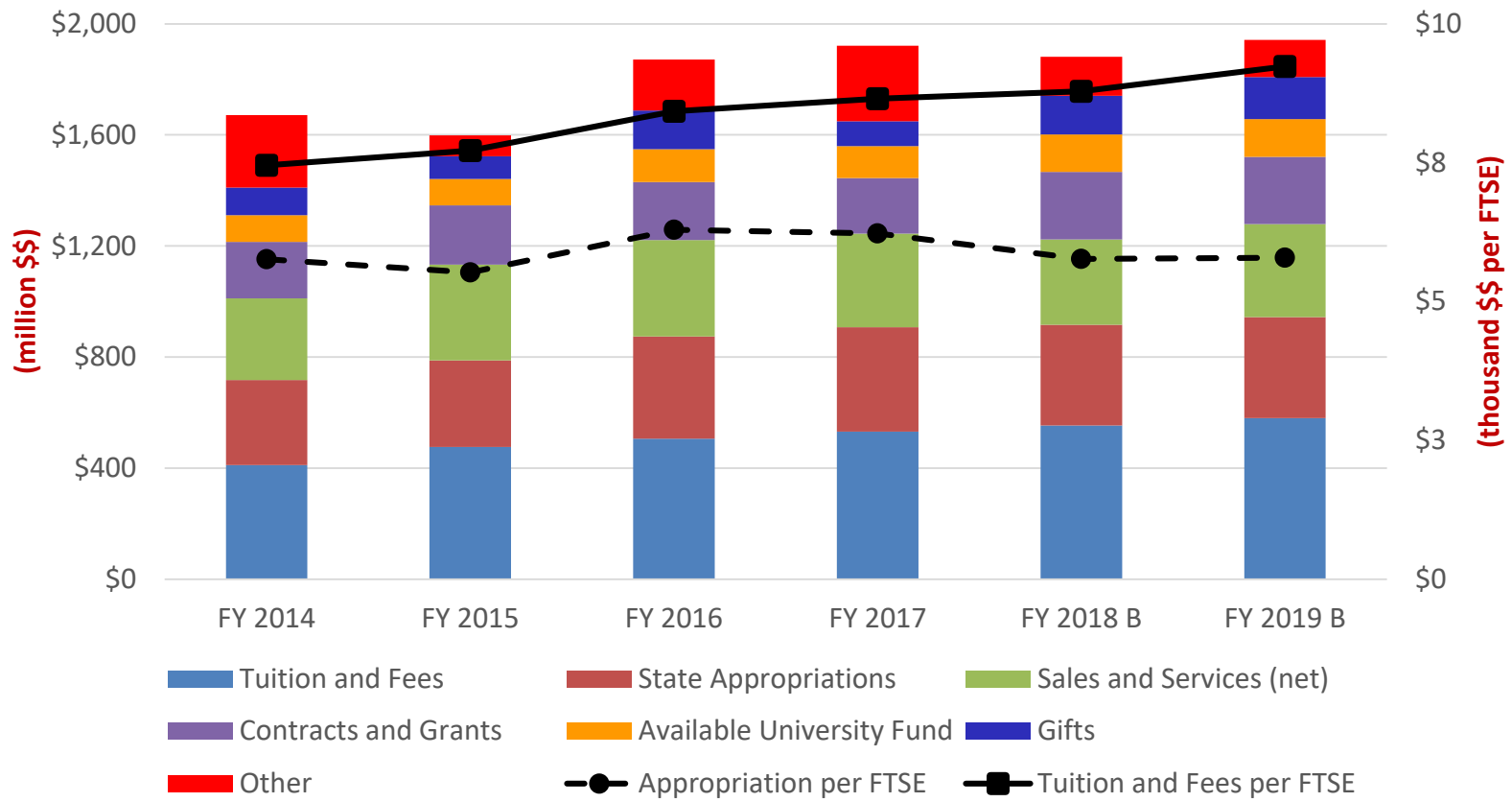


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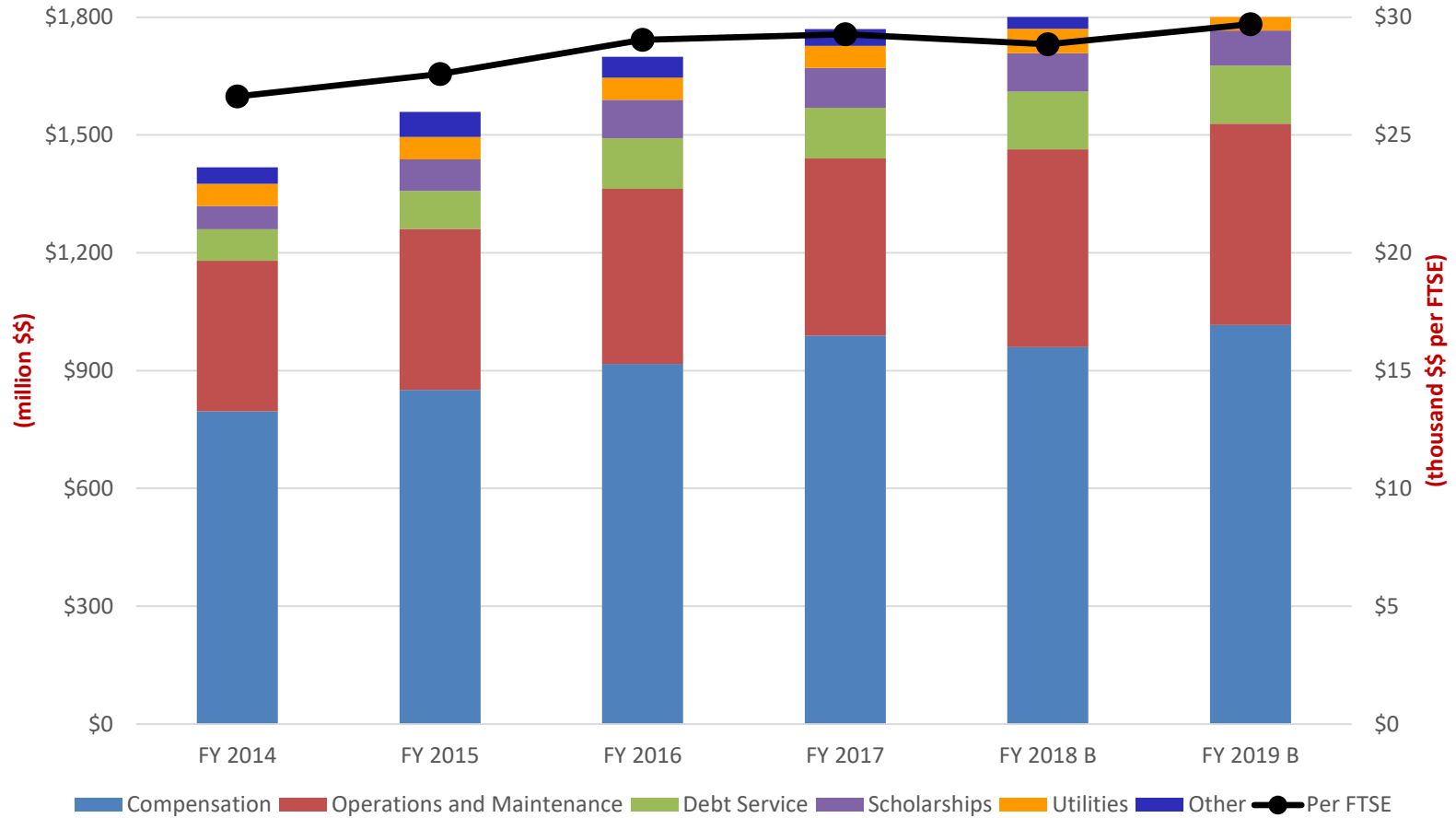
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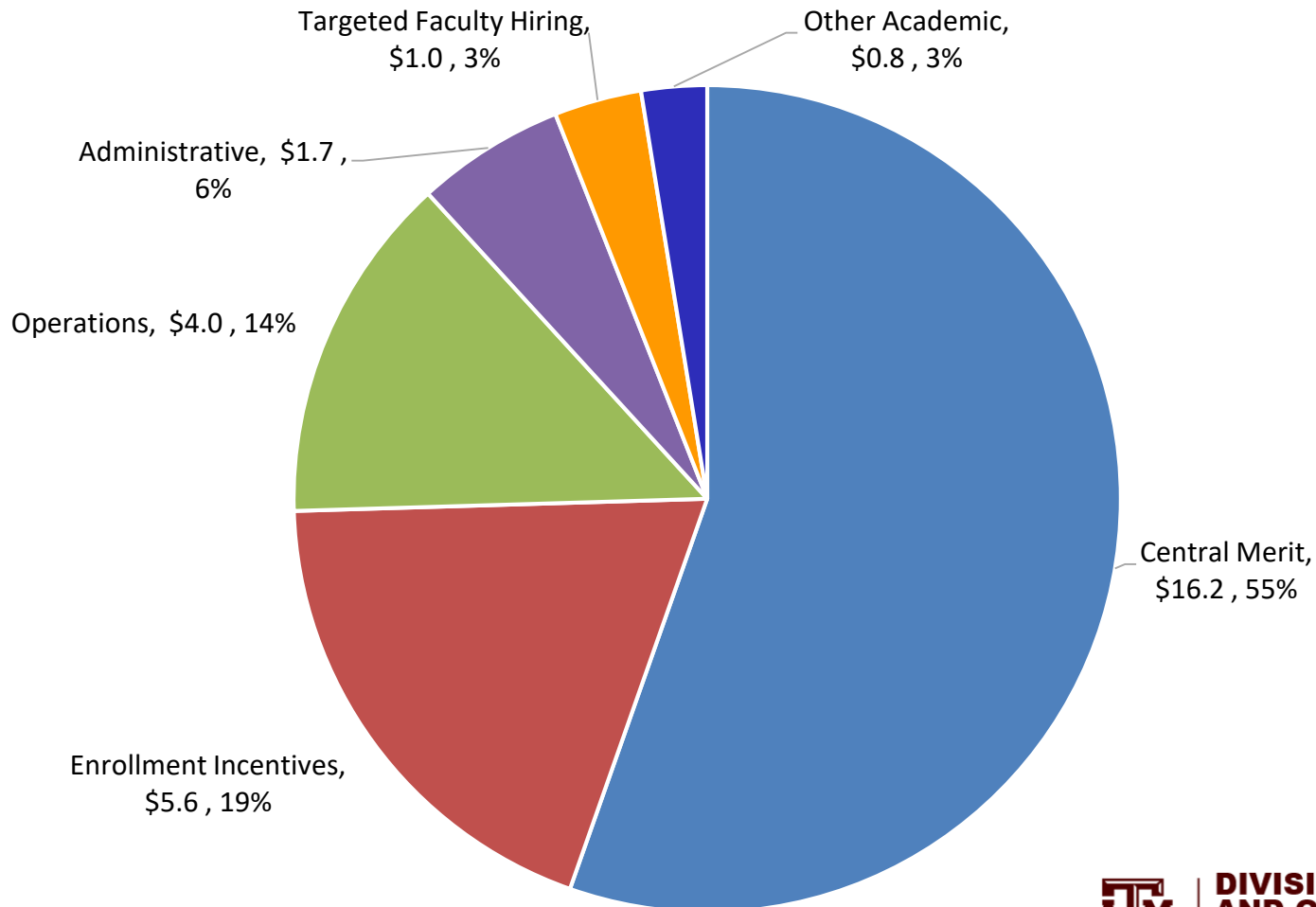
# Revenues



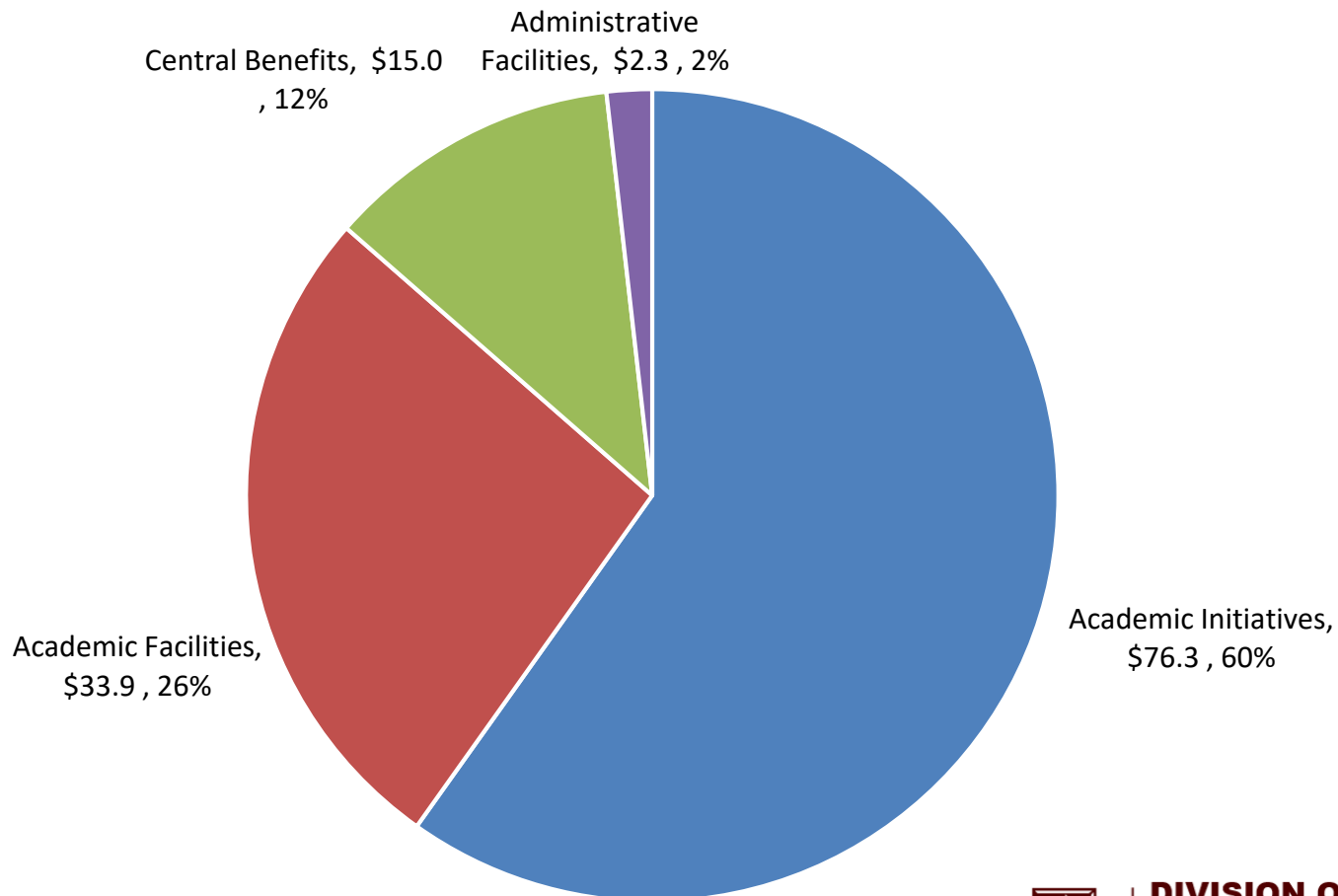
# Expenditures



# Incremental Central Base Funding: FY 2019 (Total = \$29.2M)



# Incremental Central One-Time Funding: FY 2019 (Total = \$127.5M)



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# 2018-2019 Division Initiatives

- Division Climate Survey (Fall 2018)
- Evaluate new financial system (TAMUS)
- Legislative session (begins January 8, 2019)
- RELLIS Campus
- Construction of Polo Road Garage (with dining and REC sports facility)
- Continued implementation of Campus Master Plan
- Expansion of Energy Performance Improvement Program





# Feedback Meetings

We discussed this as a team and our general consensus is we are huge fans of your organization and staff. As such, unless you want nothing but sincere flattery about your organization, we felt it might not be time well spent if you are looking for constructive feedback.

